Contacting Your Health Plan's Customer Service Phone Number

Specially trained assisters, call center representatives, and many other resources are available to help you and to answer your questions about the Marketplace. Now that you've chosen a plan, you may have questions about your coverage.

You may need to contact your health plan to:

- Verify that they got your enrollment information.
- Report that you didn't get a card, or that there are errors on your card.
- Get details about your coverage, including providers in your network.

This table contains the information you need to contact your health plan. Follow the instructions below to find contact information for your plan.

Instructions to find your health plan's customer service phone number:

- 1. Click on the link given above to access the table.
- 2. To sort the information, start with the "State" column in the top left and click on the "list" icon. (It looks like three small horizontal lines with dots.)
- 3. On the drop down menu, mouse over the words "Filter this column" and find your state abbreviation on the list that appears.
- 4. Click on your state. Now the table shows only plans in your state.
- 5. You can then repeat the above steps 2-4 with the "County" column.
- 6. Next, you can scan the "Plan Marketing Name" column until you find the plan you enrolled in.
- 7. The customer service phone number for your plan will be in the column to the right of the Plan Marketing Name.



